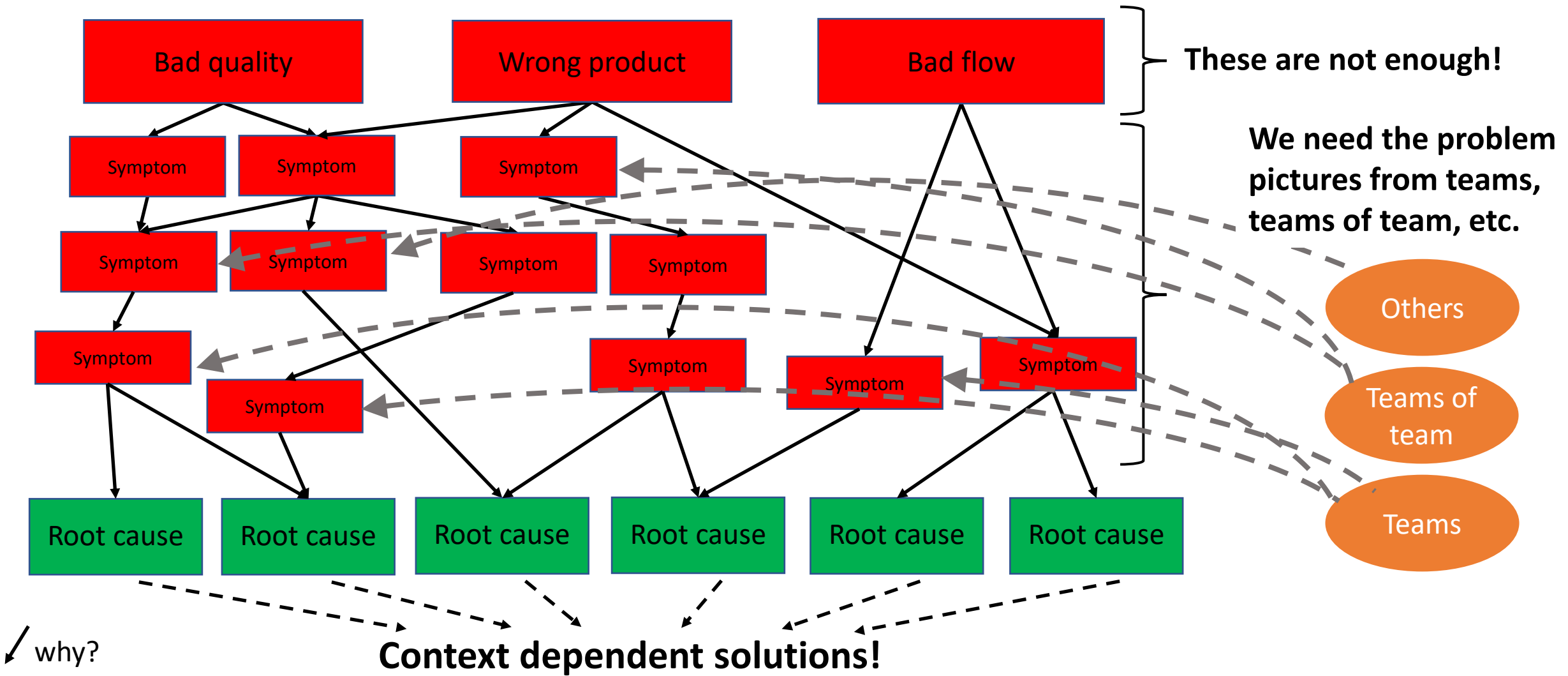


# Symptoms all the way down to the root causes are necessary



⇒ The goal is to get a total picture of our problems to be able to find the root causes, so we then can understand WHAT to do and WHO can do it, in our own context!